

Setup Exchange and Office 365 for iOS

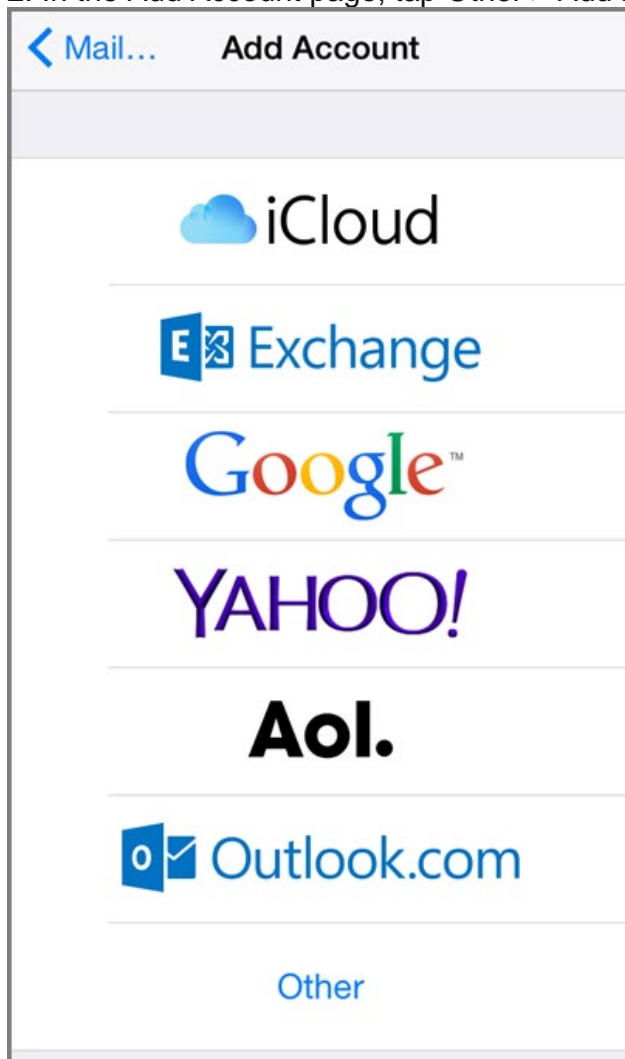
Version 1.0

This tutorial will guide you through configuring Office 365 on iOS devices. **Note:** Users with the Simple Email package cannot use the Outlook app as it is IMAP only.

Using the default Mail app

1. Tap Settings > Mail, Contacts, Calendars >Accounts > Add account > Email.

2. In the Add Account page, tap Other > Add Mail Account.



3. Enter your full email address, for example test@example.com, your password, and change the description if you want.

4. Tap Next.

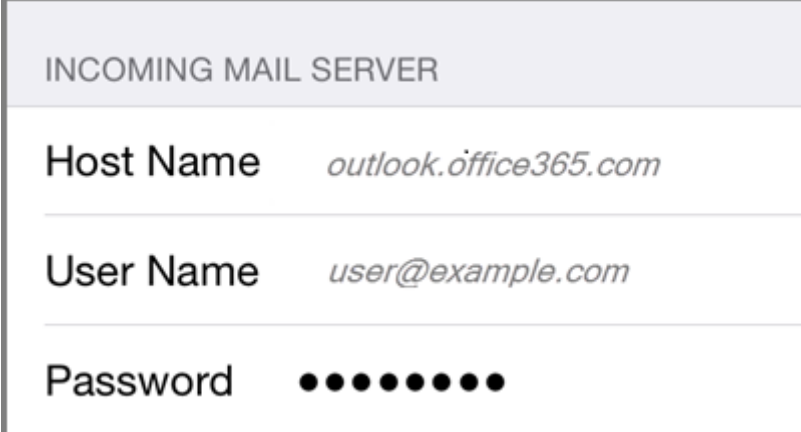
5. Depending on your account, select IMAP or POP and add the following (Simple Email packages can only select POP)

Note: The app may autofill your settings. If it doesn't use these settings:

Incoming Mail Server

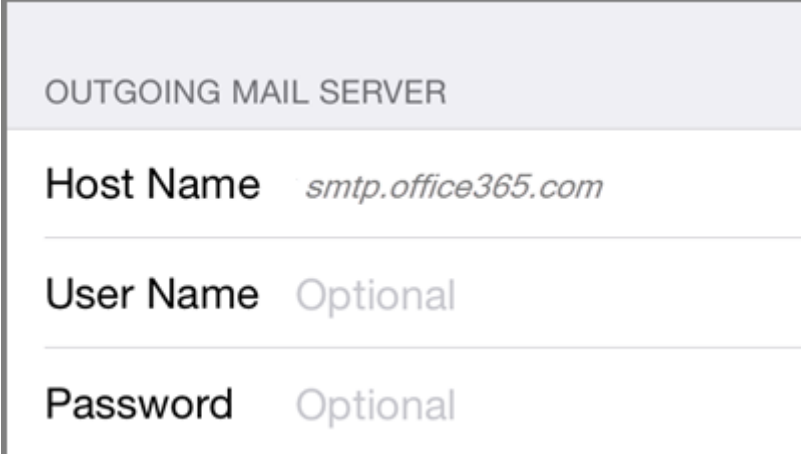
Host Name: outlook.office365.com

User Name: Type your email address, for example test@example.com



Outgoing Mail Server

Host Name: smtp.office365.com



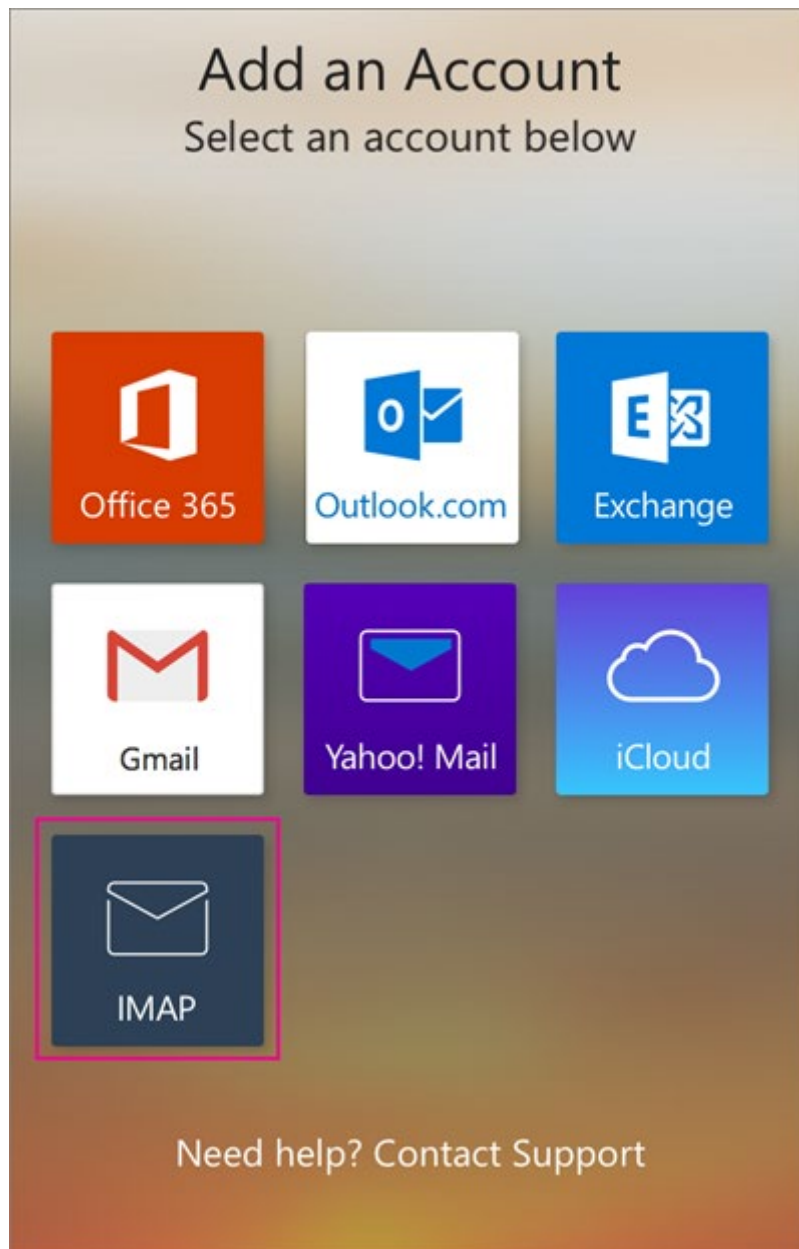
6. Tap Save.

7. If you're prompted to create a passcode, tap Continue and type a numeric passcode. If you're prompted and don't set up a passcode, you can't view this account on your device. You can also set up a passcode later in your settings.

Using the Outlook App

Simple Email users cannot use the Outlook app as it is IMAP only, you will need to use the default Mail app.

1. Open the app, then tap Settings > Add Account.
2. Tap IMAP



3. Add your account

4. Type your full email address, for example test@example.com, type your password, and then tap Sign in.

Note: If you get a time-out message, your email address or password might be incorrect. If you still cannot connect tap Show advanced settings.

Incoming Mail Server

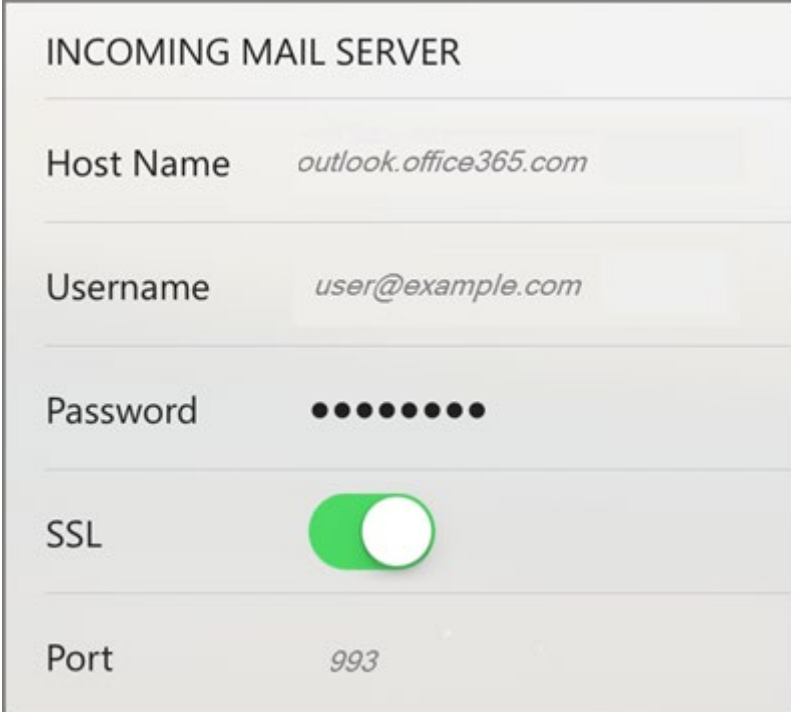
Host Name: outlook.office365.com.

User Name: Type your email address, for example test@example.com.

Password: Type your password.

Make sure SSL is on

Port: 993



Outgoing Mail Server

Host Name: smtp.office365.com.

User Name: Type your email address, for example test@example.com.

Password: Type your password.

Make sure SSL is on

Port: 587

OUTGOING MAIL SERVER

Host Name

smtp.office365.com

Username

user@example.com

Password

Required

SSL

☒

Port

587

LOG IN

5. Tap Log In.